

**UTILITIES SERVICES**

**678.785.1000**

**WATER**

**SEWER**

**GARBAGE**

**RECYCLING**

**BULK CURBSIDE PICKUP**

**OFFICE HOURS**

**MONDAY—FRIDAY**

**8:00AM UNTIL 5:00PM**

**After hour emergency, call 770.459.5149**

**RESIDENTIAL  
SANITATION SERVICES**

**678.785.1000**

The City of Villa Rica provides the following utility services for the residents of the city:

- Household Garbage Collection by Waste Industries
- Yard Waste Collection by City of Villa Rica Public Works Department.
- Free garbage recycling collection by Waste Industries.
- Collection date: Tuesday

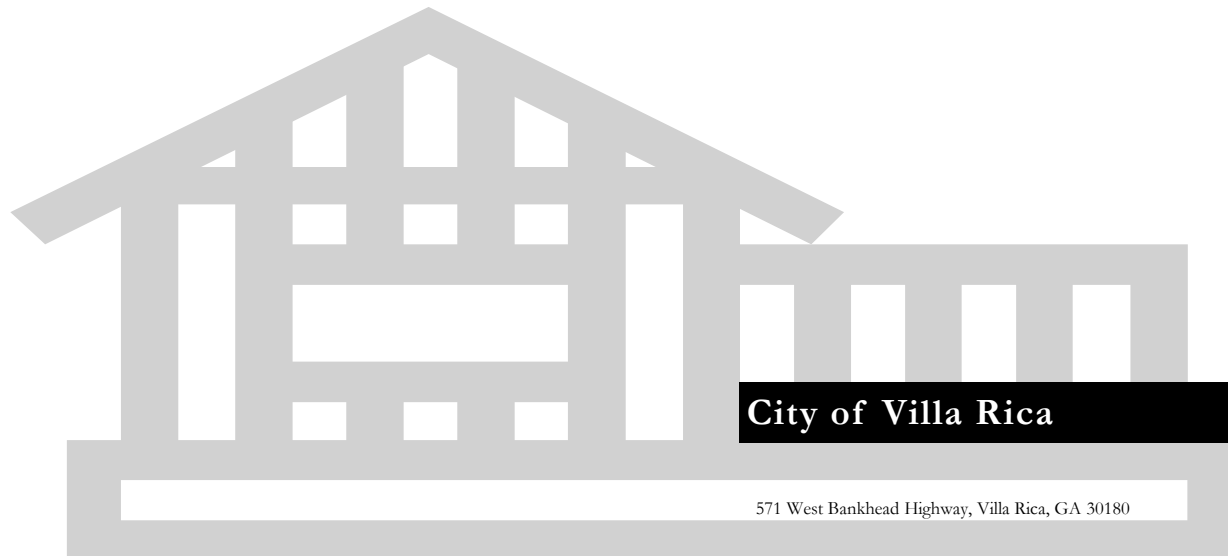
City of Villa Rica

**RESIDENTIAL  
UTILITY  
SERVICES**



[www.villarica.org](http://www.villarica.org)

**Phone: 678.785.1000**



**City of Villa Rica**

**PLEASE READ THIS INFORMATION PACKET THOROUGHLY.**

This information packet will explain the rules and procedures for the collection of your household garbage, yard waste, large items and the residential curb-side program.

**HOUSEHOLD GARBAGE**

The City of Villa Rica operates its solid waste collection and disposal on a per month charge. Residents will have a specially marked 96 gallon cart provided to them by Waste Industries, who the City has contracted with for the collection of your household garbage. Household garbage in this specially marked cart should be bagged.

Waste Industries will only pick up household garbage that is **INSIDE THE CART**. If additional carts are needed, please contact City of Villa Rica at 678.785.1000. At time of signing up for service, you will be advised as to what day your scheduled garbage pick up will be. Make sure you have your garbage out the night before. Pickups start at 7 a.m. and can go to as late as 7 p.m. Waste Industries will pick up as scheduled unless there is some unforeseen problem that keeps them from doing so. In this case, garbage pick up will follow as soon as possible. If you fail to have it out, it will be picked up on your next regular scheduled pickup day.

**COST FOR 96 GALLON GARBAGE CART IS:**

Base fee \$16.00 per cart, per month

**FREE RECYCLING**

The City has partnered with Waste Industries to provide FREE curbside recycling service. WI will provide a 65 gallon cart and will begin service on May 3, 2011. To order your cart and participate in this free program, call 770.577.3545.

**HOLIDAYS OBSERVED BY WASTE INDUSTRIES**

The only holidays observed by Waste Industries are New Years, Memorial Day, July 4, Labor Day, Thanksgiving and Christmas . If holiday falls during weekdays, service will be delayed by one day.

**HOLIDAYS OBSERVED BY THE CITY**

The only holidays observed by City of Villa Rica are New Years, Martin Luther King, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving, Day after Thanksgiving, Christmas Eve and Christmas Day.

**YARD WASTE COLLECTION**

The City of Villa Rica will collect yard waste items, debris and trash other than household garbage. Waste Industries will NOT remove any of these items. Commercial landscape businesses should not leave debris.

The City is divided into five (5) sections. Go to [www.villarica.org/cleancity](http://www.villarica.org/cleancity) to see what area you live in for your pickup day or call 678.785.1000 and a customer service representative will be glad to assist you. Items should be put out at the curb the night before pickup in order to avoid being missed.

**CHRISTMAS TREE RECYCLING**

The City of Villa Rica will have a special day and time for recycling your Christmas tree. Call City of Villa Rica for this special seasonal service.

**ITEMS CITY CREWS WILL PICK UP**

Limbs, smaller than 10" diameter, bagged lawn clippings/leaves, plant materials, furniture, small appliances, small household items, bicycles, fence posts, metal, aluminum, and misc junk items. For more information go to [www.villarica.org/cleancity](http://www.villarica.org/cleancity).

**ITEMS CITY CREWS WILL NOT PICK UP**

**Household garbage, automobiles, boats, trailers, tires and car parts, batteries, paint cans, crossties and creosote treated wood, roof shingles, large items over 500 pounds, stumps and trees, hazardous material, materials that do not originate on-site or that are removed by contractors, petroleum-based products, rocks and dirt.**

The City of Villa Rica mails utility bills at the end of every month and are due on the 15th of each month. If not paid by the due date, a 10% late fee is applied and billed on the following month's bill.

If a prior balance on bill is not paid by the current month's bill due date, service is subject to be disconnected at any time with or without notice.

You can conveniently pay your bill several different ways:

1. Drive-Thru is open Monday - Friday 8:00 a.m. to 5:00 p.m., closed between 1:00-2:00 p.m. for lunch.
2. Mail, you may mail payments to 571 W. Bankhead Highway, Villa Rica, GA 30180.
3. In Person at City Hall, 571 W. Bankhead Highway.
4. Online, visit [www.villarica.org](http://www.villarica.org) to pay online. There is no charge to customers for paying online.
5. Drop Box. The drop box is located at the drive-thru window at City Hall. Please only place checks or money orders in the box.